Payment and Invoicing Policy

Effective date: 1st November 2026

Blink Global Services Limited (company number 16703364), registered in England and Wales. Registered office: The Barns, Caverswall Common, Caverswall, Stoke-on-Trent, Staffordshire ST11 9EU. Trading address: Unit 6b, Phoenix Works, 500 King Street, Stoke-on-Trent, Staffordshire ST3 1EZ. Telephone: 01782 939079. Email: hello@blinkdigital.uk. Website: www.blinkdigital.uk.

1. Payment terms

All invoices are due on order unless alternative terms are expressly agreed in writing. Online purchases and promotional packages require full payment at checkout. Monthly services and renewals are payable in advance where agreed. Annual prepaid packages cover the stated period and are not instalment plans.

2. Bank transfer

Sort code: 23-01-20. Account number: 81074676. Use your invoice number as the payment reference. Verify the beneficiary name against your invoice before transferring funds. Never act on unexpected changes to bank details without independently calling 01782 939079.

3. Invoices and VAT

Invoices identify the agreed services, charges and applicable VAT. Consumer checkout prices must include applicable taxes and unavoidable charges. Please notify us promptly of errors or disputed amounts; undisputed sums remain payable.

4. Payment processing

Online payments are handled through the methods displayed at checkout. We may require verification before accepting an order. Failed or reversed payments may delay commencement or result in proportionate suspension after notice.

5. Overdue business invoices

Where applicable, we may claim statutory interest under the Late Payment of Commercial Debts (Interest) Act 1998 at 8% above the Bank of England base rate, statutory fixed compensation and reasonable additional recovery costs, subject to the contract and law. These statutory business charges do not apply to consumer debts.

6. Refunds

Refunds are handled under our Cancellation and Refund Policy and applicable law. No payment term overrides statutory consumer rights.